

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
Charis Centre, Town Barn Road, Crawley, RH11 7EB

1. Welcome and Introduction

Andrew New (Andrew N) Director, Preim introduced himself and provided an overview on the evening's Agenda.

He then introduced:

Andrew Dobson (Andrew D) Managing Director, Crest Strategic Projects (CSP)
Hannah Bellamy (Hannah B) Associate Director, CSP
Alex Vicary (Alex V) Associate Director, CSP
Oliver Taylor (Oliver T) Preim, Head of Client Delivery
Simon New (Simon N) Preim, your Account Manager

Agenda

Andrew N explained the agenda as follows:

- KVMCL annual meeting
- KVMCL topics raised prior to meeting
- Development News
- Phase 1 Dwelling Holder Director and Steering Group
- any other business

Attached is a copy of the presentation for the evening's meeting.

From a total of 653 properties, 21 people representing 14 properties attended the meeting.

Please note that questions raised are shown in bold text.

2. Relationship and Community Interest Company Status

Andrew N reminded homeowners of the contractual relationships that they entered when they purchased a property at Kilnwood Vale.

The Kilnwood Vale Management Company Limited (KVMCL) is set up as a Company Limited by Guarantee. It must comply with the Companies Act and other legal and regulatory guidelines and maintain income and expenditure accounts, which are audited each year and filed at Companies House.

As the Company Secretary Preim will ensure that the formalities of the company structure are correctly performed; this will include filing documents at Companies House, maintaining membership registers and calling Annual Meetings.

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
Charis Centre, Town Barn Road, Crawley, RH11 7EB

Initially, the KVMCL is controlled by CSP, the Directors are Andrew D and Hannah B through an 'A' membership in the company, which gives it sole voting rights. This ensures that the KVMCL runs smoothly for as long as CSP requires an interest in the company, or has any outstanding obligations.

As each property is sold, the owner is allotted a 'B' membership, which represents the owner's interest in the KVMCL.

When Crest Nicholson no longer requires an interest in the company, and has no outstanding obligations, it will resign its 'A' membership. The KVMCL will then be entirely owned by all property owners on the estate.

3. Works and Services Provided by KVMCL via Preim

Andrew N explained the role and the activities that Preim undertake as managing agents

- helpline, dealing with queries – members to lawyers
- provide an account manager – Simon New
- procure supply chain, handover of assets to KVMCL – making sure they are fit for purpose
- managing and maintaining handed over assets
- budgets and invoicing / direct debits
- managing income and expenditure
- provision of financial reports and independent audit
- fulfilling the role of Company Secretary
- supporting residents steering groups
- maintaining a register of freeholders and leaseholders
- leasehold properties - application of the Landlord and Tenant Act
- dealing with members selling their homes
- provision and maintenance of a website, preparing newsletters
- Provision of a community mobiliser (funded by CSP)

Health and Safety

Health & Safety issues within the KVMCL handed over communal areas are of paramount importance. There is a need to minimise the number of accidents, maintain adequate levels of public liability insurance, and maintain other applicable insurance premiums at acceptable levels.

During annual site inspections, Preim will seek to identify any potential Health and Safety hazards needing attention. In addition, when Preim staff, for whatever purpose, conduct visits to the KVMCL development they will seek to identify any Health and Safety hazards. Preim also instructs any contractors attending the KVMCL development to look out for, and report back, any Health and Safety hazards.

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
Charis Centre, Town Barn Road, Crawley, RH11 7EB

Preim staff, and contractors appointed to work on the KVMCL development, cannot be 'on-site' at all times. Therefore, residents are requested to help in this regard by reporting any concerns, they may have to Preim.

Preim will take prompt action as a result of any Health and Safety hazards being reported. It is anticipated that the likely low number of accidents arising means that insurance premiums, can be maintained at minimum levels.

A member raised the issue of loose gravel on the central play area where trees have been removed from the central area. Gravel is constantly being displaced onto the playing surface. On occasions children have fallen on the gravel.

CSP confirmed that historically these areas have been planted with trees which have failed due to high water levels in this area. A surface water drain was installed and water levels are being monitored. Crest's plan remains to plant trees at this location. However, they will review an interim solution to eradicate the issue of loose gravel on the play surface. In the meantime, Preim will ensure that the gravel areas are swept on the days that the grounds maintenance team are on site.

Post Meeting Note

CSP will review the water levels to confirm if the trees can be replanted. If there remains an issue CSP will consider a temporary solution to address the kicking of gravel.

Budgets and Finance

The annual statutory accounts are being audited and will be approved by Andrew D and Hannah B the KVMCL directors by the end of June 2018. They will be sent out to all homeowners and will be available for viewing on the Preim website.

An interim report showing exact details of expenditure is produced monthly by Preim, which is also available for viewing by homeowners on the Preim website.

Homeowners' service charge payment summary as of June 2018 is shown below:

From a total of 654 homeowner accounts:

- 407 paid in full
- 68 paid and in credit
- 137 paying monthly
- 28 with minimum debt
- 14 not paying and being pursued on behalf of KVRMCL through Preim's debtor procedure (2.2% debt level, Preim aim for less than 4%)

4. Data Protection

Personal data is information which relates to a living individual who can be identified from that information. KVMCL (the company), holds personal data about its members.

The company collects personal data about its members to the extent necessary to manage the Development and the respective obligations between the members and the company.

The Data Protection Act 1998 places various obligations on organisations that collect or process personal data.

In practical terms;

- The company is registered with the Information Commissioners Office (ICO) as a data controller.
- Preim is registered with the Information Commissioners Office (ICO) as a data processor, as Preim carries out work using personal data held by the Company.

Please note that the General Data Protection Act (GDPR) became Law on 25th May 2018.

A Homeowner made the point that they had not been consulted on GDPR and had not given consent for the use of their personal data.

Oliver T explained that Preim has been preparing its systems, processes and procedures to deal with GDPR when it became law, for many months. A privacy notice was included within the annual service charge invoices sent out to all Homeowners by Preim in February 2018. This set out the obligations of the Company to its members regarding their personal data.

Andrew N explained that when Homeowners bought their property they entered into a contract with KVMCL which is deemed to be the Homeowners consent for KVMCL to hold personal data. It is also considered a legitimate business interest that KVMCL holds personal data, as it cannot possibly function without.

For the avoidance of doubt, the legal basis for collection and use of your personal data by the Company is:

- By your property purchase you have entered a series of mutual covenants with the Company to pay the service charge(s) associated with your property to the Company and for the Company to maintain the estate associated with your property. The Company needs to collect and retain your personal data to comply with these covenants.
- You may also be a member of the Company and the Company is required by law to maintain up to date details of its membership.

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
Charis Centre, Town Barn Road, Crawley, RH11 7EB

- Explicit Approval - The Company gained your explicit approval to collect, hold and process your personal data when you purchased your property and entered into the mutual covenants with the Company.

Communal Amenities

Simon N explained that to date the following areas had been handed over from Crest Nicholson South to KVMCL:

- Central green area and hard surfaced areas within Phase 1 handed over to KVMCL September 2017
- 8 blocks of flats with a further block of flats to be handed to KVMCL in the coming months

Simon N confirmed that Preim adopts a robust approach to the inspection and approval of communal amenities at any proposed handover to ensure that these amenities, to be funded through Homeowners service charge, are fit for purpose.

A member queried, where an area has not been handed over, and service charge monies are not being expended to maintain, why do I need to pay the whole service charge.

Included within each property owners service charge payment is a contribution to the reserve funds. This is a fixed amount and will be transferred to the reserve fund regardless of the operational ('everyday') expenditure status (surplus or deficit) upon production of the year-end service charge accounts.

In respect of the operational expenditure, the transfer documents for each property state that any surplus or deficit at the end of the year is to be credited or charged to each property owners service charge account. There is no provision for issuing a refund. Subsequently the following years' service charge invoice will be either reduced or increased to take into consideration this adjustment.

Currently, in respect of the Estate service charge, this is being subsidised by CSP. This is because the total income generated by way of the Estate service charge from completed properties, is not sufficient in order to offset the expenses incurred in maintaining the Estate. Subsequently, whilst CSP are subsidising the service charge it is unlikely that there will be Estate credits issued. We are reaching the stage where there will no longer be a requirement for CSP to subsidise the service charge.

With regards to phases of the Estate which have not yet been handed over to KVMCL, and are still being maintained by Crest Nicholson and the other housebuilders. KVMCL are not paying for the maintenance of these areas, and will not do so until they are handed over. As a result, the total expenditure incurred by KVMCL will be reduced.

The amenity Estate at Kilnwood Vale is defined as all non-adopted communal areas within the Kilnwood Vale development. Regardless of where a particular property may be

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
Charis Centre, Town Barn Road, Crawley, RH11 7EB

situated on the Estate, all properties pay for the maintenance of all areas. Therefore, if a property owner lives in an area which hasn't been handed to KVMCL, this does not negate them from paying the Estate charge for the areas which have been handed over, at the same level as property owners that reside in a handed over area.

It was confirmed that where a communal amenity is handed over from a housebuilder to KVMCL, then Homeowners will be informed in writing and an updated communal amenity plan will be uploaded onto the Preim and community websites.

The meeting then moved on to answer questions raised by Homeowners in advance of the meeting.

Grounds Maintenance

Simon N explained that whilst progress has been made since Preim took over the maintenance of the communal amenities on Phase 1 in September 2017, he is aware that more work can be undertaken to further improve the maintenance of the communal areas on the development.

The grounds maintenance works for Phase 1 and other handed over communal areas is currently being undertaken by Nigel Jefferies Landscapes Limited. Grounds maintenance personnel are on site Monday, Tuesday and Thursday each week during the growing season. A copy of the grounds maintenance specification may be found on the Preim website. If Homeowners have a particular issue relating to grounds maintenance then please do approach the Site Supervisor who is Ryan Tanner and who would be happy to help. Simon N explained that as time moves on, Preim are able to be less reactive, with a more planned approach to grounds maintenance. The contractor is currently refining a maintenance regime with work activities and dates. This planned maintenance regime will be uploaded onto the Preim and community websites so that Homeowners are able to review the approach and comment upon performance.

This will particularly help improve the maintenance of hedges and shrub beds across the handed over communal areas. A full review of planted areas including trees and shrubs, will be carried out in the Autumn when any replacement / replanting required will be undertaken.

Works in the wildlife areas around the ponds and bridge will take place in July 2018, all in accordance with the development landscape specification.

Andrew Dobson asked what residents thought of the maintenance of the communal amenities?

There was consensus at the meeting that the maintenance of the development communal amenity areas was much improved and the handed over communal areas were looking good.

Car Parking and Traffic Issues

Simon N acknowledged that vehicular parking on the development remains an issue.

At a residents' meeting held in May 2017 Homeowners had suggested that issues should be addressed in 2 categories; Nuisance Parking and Dangerous Parking.

Simon N again confirmed that whilst the roads are not adopted and still within Crest Nicholson / other housebuilder ownership, the roads are public highway and the Road Traffic Acts applies. So, if there are any issues that are considered dangerous, the Police and Local Authorities should be informed and can act.

Also discussed at the residents meeting in May 2017 was the possibility of parking enforcement via a 3rd party contractor. However, at the time residents felt it was inappropriate.

At the above meeting it was decided that parking initiatives would be undertaken incrementally by:

- Encouraging residents to report inconsiderate / dangerous parking to the police / council
- Installing yellow lines on the main routes through the development
- Working with the steering committee to encourage a discussion around parking
- Encouraging residents to talk to each other about the problem
- Working with residents to place notices on cars
- Writing to residents re covenants/ rules about parking

Installing Yellow lines

Simon N confirmed that the yellow lines installed at the junction between Calvert Link and Illet Way have generally worked well and Preim are now looking at other areas that might benefit from a similar approach.

The next location proposed for yellow lining is near Holmbush Way and Calvert Link. These roads are subject to a Section 38 Agreement and will eventually be adopted by West Sussex County Council. To ensure adoption, any yellow lining must be installed on the block pavements only.

Homeowners within the vicinity of this area have been contacted explaining the yellow lining proposals. Discussion ensued on where the block pavements finished and whether yellow lining on the block pavements only addressed the whole problem in this area. It was agreed that any comments on the exact location of the proposed yellow lining in this area should be sent back to Simon N.

Visitor Parking

There was discussion around visitor parking and the rules that must apply.

It is hoped that Homeowners act in a neighbourly way and do not use visitor parking for their own vehicles.

Where this situation continues to arise KVMCL has no statutory enforcement powers to act. To be able to do anything, Preim needs Homeowners to provide names and addresses of offending residents, not just vehicle registrations, in order that a targeted approach can be adopted. Preim's experience is that whilst the DVLA will assist with abandoned vehicles, it will not provide details of car owners in any other circumstances.

Preim will seek to contact the Homeowner directly and request that they desist from parking their vehicle in a visitor parking space.

There are no covenants contained within your property transfer regarding restrictions on visitor parking. **A homeowner pointed out that common sense says that people with more than one car should buy homes with more than one parking space.**

A Homeowner asked where should Homeowners with insufficient parking spaces park their vehicles.

In time there may be opportunities to incorporate other parking areas across the development. However, in reality if there is no space on the development then Homeowners need to find alternative vehicular parking off-site.

What about the covenants that do exist regarding high sided and commercial vehicles?

The transfer documents and leases contain covenants (promises by the property purchasers) as follows:

'Not to park any heavy goods vehicle on any part of the Property or the Development and not to park any light goods vehicle caravan boat trailer or similar type of vehicle on the Development or the Property except out of sight of the other properties on the Development.'

Simon N confirmed that whilst these covenants exist, the property transfers require that KVMCL with whom the covenant sits must be put into funds by the individual who wishes a covenant to be enforced, in advance of any action being taken by KVMCL. The existing service charge budget does not include any provision for taking legal action to enforce covenants.

However, Andrew D agreed to review this matter with CSP's legal team and will seek to establish whether covenants could be enforced, how it could be done and the likely costs.

Once reviewed Preim will post CSP's response onto the Preim and Community websites.

Grit Bins

Simon N confirmed that to date Crest Nicholson and the KVMCL had adopted a similar strategy to road gritting in icy conditions as West Sussex County Council i.e. there would be no gritting on housing development roads.

The estate service charge budget does not include for the cost of gritting the roads in and around the development, which experience has shown to be expensive.

However, a number of homeowners had previously expressed a desire to have grit bins installed. Colgate Parish Council have purchased and installed two grit bins within Phase 1. It has been agreed that Colgate Parish Council will be responsible for the future maintenance of the grit bins and replenishment of grit. It will be up to residents and homeowners to apply the grit in icy conditions, which they must do at their own risk.

A homeowner asked who was responsible for maintaining the bridge over the ponds. They understood it would be the local authority.

Hannah B confirmed that discussions with Horsham Borough Council meant that all amenity areas will be managed by KVMCL.

The homeowner also asked about the area outside of the development beyond the roundabout which has long grass and is not being maintained.

Alex V confirmed that the area described was adopted highway maintained by West Sussex County Council. Andrew D confirmed that Council's now have such limited budgets and resources that they are unable to maintain amenity areas to an acceptable standard.

The ability for homeowners to be able to maintain the amenity areas on the Kilwood Vale development to their own standards is considered fundamental to the success of the development and helping to build a place where people want to live.

Ditches

A member expressed concern that the ditches were not being maintained and there were areas with stagnant water.

Andrew N explained that ditches are designed to support bio-diversity, they will have plants / grass / weeds within the channel and on the banks, they will NOT have a smooth channel and sides. The ditches are maintained to a specification and Preim will make sure that this is being adhered to.

Contractors Speeding Vehicles

Homeowners commented that Contractors on the development are still using it as a 'race track'. They were also using the incorrect construction traffic routes.

CSP agreed to speak to their construction teams, contractors, sub-contractors and suppliers, together with the other housebuilders to make sure that all contractors and suppliers working on the development adhere to the development road signage both outside and across the development.

Alex V confirmed that there is a Traffic Marshall located between phases 1 and 2 who's role it is to direct the safe movement of traffic / construction traffic at this key interface.

Hannah B then gave a Development Update

Community Centre

Was originally planned as part of phase 3 and to be delivered after 1500 units, so this has been accelerated within the development Masterplan. The need for a Community Centre facility is recognised. It was intended that it would be adopted by Horsham Borough Council. Unfortunately, Horsham do not have any money and CSP have been tasked to talk to other organisations including Scouts and Church Groups taking this facility on. The business plan for its adoption must ensure that this is a sustainable asset for the community.

Currently the Anglican Church Group have expressed a keen interest in operating this facility. The church would use the facility for church services on a Sunday. The church understand that the facility is to be principally a community facility available for community groups to hire. Covenants for use of the facility will be agreed with Horsham District Council to ensure that they are open to all, generally acceptable uses and non-denomination specific.

West Sussex County Council have confirmed that they would like to provide a 'resource centre' within the building. Discussions have been held with the County Council around some form of drop off and order library facility.

The agreement with Horsham District Council is for CSP to prepare some indicative layouts for discussion with the KiVRA over/ following the summer period. Thereafter a planning application will be made by the end of 2018 / early 2019.

This community facility will principally be for the residents of Kilnwood Vale. Homeowners wondered why the Church would potentially be operating the hall, and not the community. Andrew D pointed out that it was unlikely that the Kilnwood Vale Community would be able to operate a community facility like this, as we are struggling to find somebody prepared to step forward as the Dwelling Holder Member Director. The priority for Horsham District Council and CSP is to ensure that the ongoing maintenance of the community facility is sustainable.

A Homeowner commented that a community centre will generate an increased traffic flow in the area which will certainly exacerbate the parking issues on the development.

Hannah B confirmed that there is a proposed parking facility for both the Community Centre and the Retail Units.

A member asked was there even a need for a Community Centre?

Hannah B confirmed that there was an identified need with a range of local community groups such as the Scouts interested in using the facility. Consultation with the residents will determine further interest for the facility.

Kilnwood Vale Primary School

The school was originally to be provided much later in the development masterplan. However, CSP recognised the need for the school and re-master planned the development in 2016, to allow the school to be brought forward earlier.

Crest has been working with West Sussex County Council, the school operator (GLF Schools), the Education Services Funding Authority (ESFA) and Horsham District Council on the school design. A planning application has been submitted and is currently awaiting approval.

Crest confirmed that they have put in place everything necessary to commence the school development. The ESFA is currently reviewing the business case to open a new school and a decision is imminent. A notice will be placed on the Kilnwood Vale website once confirmation has been received and timescales for opening confirmed.

The primary school will be a 2-form entry school with 400 places; together with a 90 place early years nursery GLF set the catchment criteria and discussions have been held around the catchment being the Kilnwood Vale development. It is likely that the school will gradually build to the full 2 form entry for all years. In the early years of opening there is potential that the school will take children from outside the immediate catchment area should there not be sufficient children to fill the school from the development.

The school has been designed to accommodate an additional form at a future point in time, should demand be such that a further form is required.

A homeowner asked about the School Curriculum taking into account its Free School status.

Hannah B was unaware of the detailed curriculum which will of course need to be published in the future. But interested homeowners might like to look at GLF Schools website.

Homeowners asked if there was anything that could be done to make sure this happens.

Andrew D suggested that in the first instance they lobby their local MP for Horsham; Jeremy Quin MP.

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
Charis Centre, Town Barn Road, Crawley, RH11 7EB

West Sussex County Council will need to publish the School places for September 2019, this Summer.

The School will be located next to the Community Centre and opposite the proposed shops.

Commercial Land

The land is currently being remediated and will be available for development late 2019/ early 2020.

CSP will undertake a marketing exercise for the retail units early next year to identify operator interest seeking a complementary mix of retail and food, possibly including a pub. The types of retail unit will be driven by the market.

CSP will be involved in the design of the commercial area and pre-letting of units.

The increasing number of homes at Kilnwood Vale makes the commercial element more viable.

Rail Station

CSP continue to promote the Kilnwood Vale development as a suitable site for a railway station.

Network Rail are currently considering two station proposals one at Kilnwood Vale and the other at Horsham North examining how the stations could be incorporated into the existing timetable. Crest is involved in the timetable exercise. The timetabling exercise will conclude this summer with West Sussex County Council consulting on their preferred options in the autumn. The proposal for a new station is then decided by the Secretary of State with a decision expected early 2019.

A couple of Homeowners expressed doubt that the Kilnwood Vale proposal would be successful and maybe other means of transportation to / from the development should be considered.

CSP confirmed that they have a duty to continue to promote the Kilnwood Vale development as a suitable location for a Railway Station and are committed to reaching a conclusion. There remains a Government remit to deliver more privately funded railway stations, like that proposed for Kilnwood Vale.

Network Rail will not be required to contribute to any funding for the Kilnwood Vale proposal.

Bus Routes

Alex V confirmed that once the main High Street has been extended through the centre of the proposed development (site remediation will take approximately another 2 years) the bus routes will be extended.

The Bus Companies are onboard and remain committed to providing more services to the development once this road is completed.

Land Sales

A parcel of Land has been sold to Linden Homes.

New Planning Application

CSP have submitted a planning application for phase 3b.

Reserved Land

The Reserve Land has resolution to grant planning permission with the S106 Agreement currently being discussed with Horsham District Council.

Alex V confirmed that the reserved land on the West side of the development will require a new access to be constructed on Calvert Link. Works will have a duration of approximately 4 to 5 months.

Hannah B confirmed that CSP hoped to commence development late autumn 2018.

A Homeowner asked whether there would ever be any more access points into the development.

Alex V confirmed that the two access points will remain the roundabout onto the A264 and the traffic lighted access adjacent to the PRS scheme.

Homeowners expressed concern that access onto the roundabout remains a major concern and is fraught with difficulty. They asked that consideration be given to removing the 'hit and miss' screens (designed to slow vehicles down) at the approaches to the roundabout. Homeowners said that it was always preferable to leave the development via the traffic lighted junction.

CSP confirmed that the roundabout is adopted by West Sussex County Council (WSCC), who consider that the roundabout is safe. However, CSP will raise the concerns expressed by residents to WSCC, but cannot guarantee that any action will be taken.

Dwelling Holder Member Director

Andrew N explained that at the first residents meeting that Preim chaired in November 2016 CSP agreed to amend the Mem & Arts for KVMCL to reflect the Homeowners wishes that there should be property owner representation on the board of KVMCL.

Andrew N explained that within the amended Mem& Arts Homeowners at each of the proposed 6 development phases, when completed, will elect 1 property owner director to the board with Andrew Dobson and Hannah Bellemy from CSP.

The intention was to hold a vote at this meeting and to elect a representative for Phase 1.

Andrew N explained that Preim had written to all homeowners in phase 1 in April seeking nominations from homeowners to come forward. To date there had been no interest expressed.

A number of homeowners at the meeting said they were unaware of this letter and the Dwelling Holder Member Director role.

It was agreed that renewed efforts would be made to communicate with Homeowners and to identify an individual prepared to undertake the role.

There is also a resident's association, The Kilnwood Vale Residents Association (KiVRA) which is set up and run by the residents. This is a separate entity from the KVMCL.

Andrew N was also keen to identify more people to get involved with the steering group.

There will be another go at encouraging the community to get involved by advertising the Dwelling Holder director role and that of the steering group using the Community Fun Day to be held on 28th July 2018.

When we have some nominations, another meeting will be convened and a vote held.

Improved Communication

Homeowners felt that there needed to be increased communication to make more people aware of meetings. Maybe an increased use of email closer to meeting dates.

It was agreed that using the Parish Council Notice Boards would be sensible.

Additional automatic contact to those homeowners that have provided Preim with email contact details would certainly be possible.

Housing Association Involvement

A homeowner asked whether the Housing Association had been invited to attend the meeting.

Andrew N confirmed that all Housing Associations on Kilnwood Vale were informed of the annual meeting with sufficient notice such that they would be able to inform their residents in plenty of time.

None had responded.

A homeowner mentioned the PRS housing located within Kilnwood Vale and suggested that the scheme had no vested interest in the development.

Hannah B said this was incorrect and confirmed that the PRS scheme has a community officer who will be seeking to work with the Kilnwood Vale community mobiliser to integrate events.

Anna Grimshaw and Community Fun Day on 28th July 2018

Unfortunately, Anna Grimshaw the Community Mobiliser for Kilnwood Vale was unwell and not able to attend the meeting.

Anna lives on the development and is funded by CSP and employed by Preim part-time. Anna's role is to engage with existing and new homeowners within the community and to help put in place some of the building blocks for a sustainable legacy. Anna manages the Kilnwood Vale Community website.

Recently Anna held community events such as an Easter Egg Hunt and is currently planning a Community Fun Day on 28th July 2018.

Leaflets have already been issued to homeowners and posted up in the Parish Noticeboards and we are really looking forward to seeing you all there.

Anna's contact details are anna.grimshaw@preim.co.uk

Any other Business

There was no other business

Summary and close

Meeting notes will be placed on the Preim company website within 3 weeks of the meeting for all homeowners to view. These notes provide a summary of any items discussed during the meeting, and can also sometimes include items of general interest to members.

Kilnwood Vale Management Company Limited
Notes of Homeowners Meeting
Tuesday 26th June 2018
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The Preim website contains all relevant data for the KVMCL and can be accessed at www.preim.co.uk. You will find instructions of how to log on under the 'resident's login' tab.

A community website www.kilnwoodvalecommunity.co.uk has also been developed and can be readily accessed by all residents and homeowners of Kilnwood Vale.

Preim may be contacted via a 24-hour help-line, and the telephone number concerned is:

01778 382 210

Preim can also be contacted via email at the following email address:

helpdesk@preim.co.uk

Andrew N thanked everyone for attending the meeting and closed the meeting at 21:15.

Date issued 6.7.18